

# Prescription Drug Home Delivery Equals Convenience and Savings for Healthfirst Members

Healthfirst wants to make sure you are getting the most out of your prescription drug coverage. Did you know you can save money and time when you fill your prescriptions through the Express Scripts Inc. (ESI) Home Delivery Pharmacy Program? Here is an example of how the Home Delivery program works.

**If you currently go to a retail pharmacy to buy your prescriptions, home delivery can give you significant savings:**

- You can avoid the hassle of driving, walking or taking public transportation to the pharmacy for each refill.
- You can get a 3-month supply for the price of 2.5 copays instead of 3 copays.
- You only need to order refills 4 times a year because you can get a 3-month supply of your prescription.

Example of Savings with ESI Home Delivery Program for a 90-day supply*				
Tier		Retail Pharmacy Cost	Mail Order Cost	Savings
1	Generic	\$15.00	\$12.50	\$2.50
2	Preferred	\$90.00	\$75.00	\$15.00
3	Non-Preferred	\$180.00	\$150.00	\$30.00

\* Copay and cost sharing varies based on plan chosen and individual eligibility. Please refer to your Evidence of Coverage for your exact cost sharing amount.

**First-Time Ordering?**

You should have at least a 30-day supply of your prescriptions on hand when you send in your new order, so you don't run out. Your initial order can take approximately 10-14 days to arrive once ESI receives the prescription.

**Let us do the work for you.**

Call us at **1-800-451-6245 (TDD/TTY: 1-800-899-2114)** between 9am and 6pm and we will help you get started. OR set up your account online at [www.StartHomeDelivery.com](http://www.StartHomeDelivery.com).

**Your payment options are check, credit card, or money order. You can place your order 24 hours a day, 7 days a week.**

**To get a new home delivery prescription from your provider, make sure your provider:**

- Writes the prescription for a 90-day supply plus refills for one year, if appropriate.
- Includes his or her name, phone number, DEA number, and signature on the prescription.
- Clearly writes the patient's name, date of birth, mailing address, and member ID number on the prescription.

**Need a Refill?**

Refill your prescription when you have a 30-day supply left of your medication so you do not run out.

- Call the number on the back of your member ID card
- Or log on to: [www.StartHomeDelivery.com](http://www.StartHomeDelivery.com).

**Need to Speak to a Pharmacist?**

You can speak to one of the ESI pharmacists by phone 24 hours a day, 7 days a week, from the privacy of your home. They can provide the same helpful consultative services as your local pharmacist.

**If you have questions about home delivery or your prescription drug benefit, please call the Healthfirst Member Services number on the back of your Member ID card.**

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